YCERT
RFC 2350 PROFILE

SUMMARY

REVISION HISTORY 14

Sede Legale: Vicolo Boccacavalla,12 - 31044 Montebelluna (TV) Italia - Tel. +39.0423.614249 Fax +39.0423.615658 - info@yarix.com - P.IVA, C.F. e Reg. Imprese di Treviso e Belluno n. 03614930265 REA N. TV 284927 - Capitale sociale: € 30.000,00 i.v. - Azienda con certificazione **ISO 9001:2015** CSQA N. 28619 e **UNI CEI ISO/IEC 27001:2017** CSQA n. 33817

DOCUMENT INFORMATION

Classification	Version	Date	Issued by	Verified by	Approved by
Public	*1.4*	*07/02/2020*	*Nicola Bressan*	*Diego Marson*	*Mirko Gatto*

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EXECUTIVE SUMMARY

The present document outlines the profile of Yarix S.r.l. CERT (*Computer Emergency Response Team*), that will be referred to as **YCERT**, following the guidelines of RFC 2350.

1. DOCUMENT INFORMATION

1.1 Date of Last Update

This is version 1.4 of **07/02/2020**

1.2 Distribution List for Notifications

E-mail notifications of updates are sent to the Trusted Introducer Service for incident response and security teams in Europe https://www.trusted-introducer.org
If you have any question about updates, please send an e-mail to **info@yarix.com**

1.3 Locations where this Document May Be Found

The current version of this document is available internally within **Yarix Srl** and its subsidiaries.

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2. CONTACT INFORMATION

2.1 Name of the Team

Full name: **Yarix Computer Emergency Response Team**
Short name: **YCERT**

2.2 Address

Postal Address:
YCERT
Vicolo Boccacavalla 12,
31044 - Montebelluna (TV)
Italy

2.3 Time Zone

GMT+1/GMT+2 (Daylight Saving Time)

2.4 Telephone Number

+39 0423 614249

2.5 Facsimile Number

N/A

2.6 Other Telecommunication

N/A

2.7 Electronic Mail Address

Please send incident reports related to our constituency to: **cert@yarix.com**

2.8 Public Keys and Encryption Information

PGP/GnuPG is supported for secure communication.
Our public PGP key for **cert@yarix.com** is available on public keyservers (e.g: keys.openpgp.com)

2.9 Team Members

The list of team members is not public.

2.10 Other Information

N/A

2.11 Points of Customer Contact

The preferred method for contacting **YCERT** is via e-mail.
For abuse or complaints please use: **info@yarix.com**
For security incidents use: **cert@yarix.com**

Please use PGP if you plan to send sensitive information.
The mailbox is monitored 24x7.

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3. CHARTER

3.1 Mission Statement

YCERT is the incident response team for **Yarix Srl** and its subsidiaries. The mission is to co-ordinate the management and response to security incidents within its constituency.

3.2 Constituency

Since Yarix is an IT security service provider, its list of constituency cannot be disclosed due to NDA agreement with each of the constituency that Yarix is serving.

3.3 Sponsorship and/or Affiliation

YCERT is managed by **Yarix Srl**.

3.4 Authority

YCERT operates under the auspices of, and with authority delegated by **Yarix Srl**.

CSO – Mr. Diego Marson
CTO – Mr. Nicola Bressan

4. POLICIES

4.1 Types of Incidents and Level of Support

YCERT is authorized to address all types of security incidents, which occur, or threaten to occur, within its Constituency (see 3.2).
It does however read and evaluate all types of information sent to it regarding potential security events or incidents.

4.2 Co-operation, Interaction and Disclosure of Information

All requests to **YCERT** are handled with great care, regardless of their priority. Confidentiality will be determined according to established practices and standards.
In order to help responding, it is suggested to describe any restrictions applicable on how to use or with whom to share the information sent.
As **YCERT** supports the Information Sharing Traffic Light Protocol (ISTLP, see https://www.trustedintroducer.org/links/ISTLP-v1.1-approved.pdf), information that comes in with the tags WHITE, GREEN, AMBER or RED are handled accordingly.

4.3 Communication and Authentication

It is suggested to use PGP/GnuPG for communications that contains sensitive information (i.e. classified as “Confidential”).

5. SERVICES

5.1 Incident Response (Triage, Coordination and Resolution)

YCERT is responsible for the coordination of security incidents in our constituency and ensures that the information is passed inside the constituency to the responsible persons able to resolve the reported issues.

5.1.1 Incident Triage

Incident triage is handled by **YCERT**

5.1.2 Incident Coordination

Incident coordination is handled by **YCERT**. Description of the Incident Coordination is provided in detail within ISO27001 internal procedures.

5.1.3 Incident Resolution

Incident resolution is handled by **YCERT** in cooperation with the involved constituents. Description of the Incident Management Process is provided in detail within ISO27001 internal procedures.

5.2 Proactive Activities

YCERT performs the following activities for its constituency:

- Security monitoring
- Awareness and information sharing
- Trend and threat analysis

6. INCIDENT REPORTING FORMS

A public web page for reporting Security Incidents is available at the following URL:

⇒ https://www.yarix.com/sotto-attacco/

When reporting incidents, please provide as much information as possible.
For example:
- Type of incident (malicious code, compromised systems, information gathering, etc.)
- Time and date of all events reported. Also include the time zone to help **YCERT** correlating your information with ongoing incidents.
- If the incident is correlated to malicious code, please contact us by email to agree a secure way to transfer the relevant data to avoid any problem with network based anti-virus tools and intrusion protection systems. Please make sure to always include your own contact information.

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7. DISCLAIMERS

None.

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REVISION HISTORY

Description	Version	Note
Fist release	*1.0*	*Initial issue*
First revision	*1.1*	*Minor correction and template adjustment*
Second revision	*1.2*	*Team member information updated*
Third revision	*1.3*	*Minor correction and template adjustment*
Fourth revision	*1.4*	*Team member information removal and text corrections*